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Senior Management Expectation Survey

Distribute this survey to senior management to determine if your IT department is meeting expectations in the areas of:

- Financial management
- Service delivery
- IT's contribution to corporate strategy
- IT leader personal effectiveness

Often, IT makes wrong assumptions about what senior managers expect of the department and how it actually performs against those expectations. As a result, IT leaders waste time and money fixing low priority problems while ignoring the larger ones that frustrate the business.

Included in this ZIP file are:

- Intro Doc.pdf
- Terms and Conditions.pdf
- Senior Management Expectation Survey.doc