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## Trust & Betrayal in the Workplace: Building Effective Relationships in Your Organization, Second Edition

In today's competitive global economy, organizations sometimes must make difficult, even distressing changes. For them to be successful, trust is vital. After all, business is conducted via relationships, and trust is the foundation to effective relationships. This book is about trust; the power when it exists, the problems when it doesn't, the pain when it is betrayed, and how to restore it.

Drawing on years of research and experience with organizations worldwide, the authors provide a simple yet comprehensive approach to trust that shows how to discuss it constructively, identifies behaviors that build or break trust, and describes steps to rebuild trust and sustain it even through periods of change. The revised, expanded edition features new examples and practical tips, tools, quizzes, and exercises to help readers create work environments where trust grows so that people feel good about what they do, relationships are energized, and productivity and profits accelerate.

The excerpt from chapter 8 focuses on how to rebuild trust with seven steps for healing. The seven steps for healing are intended to serve as a framework to help readers work through the painful feelings of betrayal toward renewal. They address healing on the individual, team, and organization levels because healing needs to occur at all levels. For teams and organizations to heal from betrayal, individuals need to heal first.

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- Intro Page.pdf
- Terms and Conditions.pdf
- RebuildingTrust.pdf